

# i P R E S T I G E

## MEMBER BENEFITS

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## A. YOUR BENEFITS AT A GLANCE

### Membership Privileges

	Crystal	Amber	Emerald
Seasonal Member Stay and Dining Offers	•	•	•
Birthday Treat <sup>#</sup>	•	•	•
Upgrade Gift		•	•

### Food and Beverage Benefits

	Crystal	Amber	Emerald
Best Dining Discount Guaranteed ***	•	•	•
10% Discount at PARK Deli ###	•	•	•
Post Bar Membership Privileges ^^	•	•	•

### Benefits for Members who Stay ^^ at Hotels

	Crystal	Amber	Emerald
Complimentary Amenities	•	•	•
Complimentary Local Calls	•	•	•
Complimentary Club Lounge Access (Where Available) <sup>Ø</sup> ++			•
Guaranteed Room Availability ++		72-hour	48-hour
Late Check-Out * +	2pm	2pm	3pm
Best Rate Guaranteed		•	•
Pre-check-in Registration ^	•	•	•
Early Check-in *	1pm	1pm	11am
Personalised Room Preferences **	•	•	•

The Fullerton Hotel Singapore

The Fullerton Bay Hotel Singapore

The Royal Pacific Hotel & Towers

City Garden Hotel

Hong Kong Gold Coast Hotel

Island Pacific Hotel

The Pottinger Hong Kong

The Olympian Hong Kong

# i P R E S T I G E

Priority Waitlist Status ^			•
Room Category Upgrade *			•
Suite Upgrade *			•
Toiletries of Selected Brands			•
Personal Itinerary / Happenings Planner			•
<b><u>Elected Benefits</u></b>			
<b><u>(choose one item per stay)</u></b>			
Property Dining Credit ## ∅		US\$10	US\$15
Complimentary Drink Δ∅		1	2
Complimentary Suit Pressing		1	2

## Remarks:

- \* Subject to availability
- ^ Upon request
- \*\* Notification at the hotel front desk is required
- ∅ Not applicable to The Pottinger Hong Kong
- ++ Not applicable to The Olympian Hong Kong
- Δ Alcoholic drink is available for Emerald members only
- # Birthday offer will be sent via email on or before the 20th of the preceding month of member's birthday. Offer is valid during members' birth month.
- ## Available at outlets operated by Participating Hotels only
- + Not available for Crystal members at Hong Kong Gold Coast Hotel
- \*\*\* Subject to the "Best Dining Discount" available at dining outlets of our Participating Hotels, excluding Tactical or Exclusive Deals with Banks or Credit Card Company. Member shall pay by credit card to enjoy the discount offer. Only one membership card can be used per table per visit. The offer cannot be used for over 12 persons dining service, banquet, private room party, on festive or blackout dates, or in conjunction with any other promotions at the Participating Hotels
- ^^ A stay will be one night or consecutive nights at the same Participating Hotels regardless of frequency of check in or check out
- ^^^ Terms and conditions of Post Bar, The Fullerton Hotel Singapore apply.
- ### 10% off takeaway cakes and pastries for spending over HK\$300; 10% off food & beverage consumption and seasonal festive items at The Royal Pacific Hotel & Towers' PARK Deli

For detailed member benefits Terms and Conditions, please click [HERE](#).

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[The Fullerton Hotel Singapore](#)

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[The Pottinger Hong Kong](#)

[The Olympian Hong Kong](#)

## B. CRYSTAL MEMBER BENEFITS

### Food and Beverage Benefits for Crystal Members

- **Discounted Dining**  
Enjoy the best discounts and offers at all dining outlets within our hotels.
- **Sweet Savings at The Royal Pacific Hotel & Towers**  
Indulge in the sweet treats and offers at PARK Deli at the Royal Pacific Hotel & Towers and enjoy a 10% discount.
- **Post Bar Membership Privileges at The Fullerton Hotel Singapore**  
Enjoy the Post Bar membership privileges at The Fullerton Hotel Singapore.

### Hotel Privileges

- **Complimentary Services and Extras**  
Crystal members enjoy a host of complimentary extras, including local call

### Member Benefits

- **Pre-Check-in Registration**  
Life is simpler as an iPrestige Rewards member. To ensure a warm welcome, your registration will be prepared before you reach our hotel. Simply sign in when you arrive.
- **Early Check-In\***  
You want to make the most out of your stay. That's why your room will be prepared and ready by 1pm.
- **Late Check-out\*+**  
We understand saying goodbye is never easy. That's why iPrestige Rewards members can extend their stay until 2pm.
- **Making it Personal**  
Have a penchant for a special pillow? Like a room with a view? Tell us your personal preferences and our committed staff will work to meet your individual needs.

\*Subject to availability.

+Not available for Crystal members at Hong Kong Gold Coast Hotel.

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## C. AMBER MEMBER BENEFITS

### Food and Beverage Benefits for Amber Members

- **Discounted Dining**  
As an Amber member, you're entitled to the best discounts and offers at all dining outlets within our hotels.
- **Sweet Savings at The Royal Pacific Hotel & Towers**  
Indulge in the sweet treats and offers at PARK Deli at the Royal Pacific Hotel & Towers and enjoy a 10% discount.
- **Post Bar Membership Privileges at The Fullerton Hotel Singapore**  
As an Amber member, you're entitled to enjoy the Post Bar membership privileges at The Fullerton Hotel Singapore.

### Hotel Privileges

- **Complimentary Services and Extras**  
Amber members enjoy a host of complimentary extras, including:
  - Local calls

### Member Benefits

- **Best Rate Guaranteed**  
Regardless of whether you book online, by phone or directly at one of our hotels, Amber membership ensures you receive the best available rate.
- **Guaranteed Room Availability**  
Your schedules and itineraries may alter, but our promise remains the same: Provide us with your membership details, allow us 72 hours notice, and you're guaranteed a room.
- **Pre-check-in Registration**  
Life is simpler as an iPrestige Rewards member. To ensure a warm welcome, your registration will be prepared before you reach our hotel. Simply sign in when you arrive.
- **Early Check-In\***  
You want to make the most out of your stay. That's why your room will be prepared and ready by 1pm.

# i P R E S T I G E

- **Late Check-out\***

We understand saying goodbye is never easy. That's why iPrestige Rewards members can extend their stay until 2pm.

- **Making it Personal**

Have a penchant for a special pillow? Like a room with a view? Tell us your personal preferences and our committed staff will work to meet your individual needs.

- **Your Pick of Privileges**

As an Amber iPrestige Rewards member, you can choose your own complimentary service. Select a drink from the menu, freshen up with a free suit pressing or dine at any of our dining venues with a US\$10 credit voucher with our compliments.

\*Subject to availability

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# iPRESTIGE

## D. EMERALD MEMBER BENEFITS

### Food and Beverage Benefits for Emerald Members

- **Discounted Dining**  
As a valued Emerald iPrestige Rewards member, you're entitled to the best discounts and offers at all dining outlets within our hotels.
- **Sweet Savings at The Royal Pacific Hotel & Towers**  
Indulge in the sweet treats and offers at PARK Deli at the Royal Pacific Hotel & Towers and enjoy a 10% discount.
- **Post Bar Membership Privileges at The Fullerton Hotel Singapore**  
As a valued Emerald member, you're entitled to enjoy the Post Bar membership privileges at The Fullerton Hotel Singapore.

### Hotel Privileges

- **Complimentary Services and Extras**  
Emerald members enjoy a host of complimentary extras, including:
  - Local calls
  - Entry to the club lounges when available

### Member Benefits

- **Best Rate Guaranteed**  
Regardless of whether you book online, by phone or directly at one of our hotels, Emerald membership ensures you receive the best available rate.
- **Guaranteed Room Availability**  
Your schedules and itineraries may alter, but our promise remains the same: Provide us with your Emerald membership details, give us 48 hours notice, and you're guaranteed a room.
- **Pre-check-in Registration**  
Life is simpler as an iPrestige Rewards member. To ensure a warm welcome, your registration will be prepared before you reach our hotel. Simply sign in when you arrive.
- **Early Check-In\***  
You want to make the most out of your stay. As an Emerald iPrestige Rewards member, your room will be ready by 11am.

# iPRESTIGE

- **Late Check-out\***

Looking for more time poolside? Need to schedule a last-minute meeting? iPrestige Rewards Emerald members can extend their check-out to 3pm.

- **Making it Personal**

Have a penchant for a special pillow? Like a room with a view? Tell us your personal preferences and our committed staff will work to meet your individual needs.

- **Your Pick of Privileges**

At the highest tier of the iPrestige Rewards scheme, you can choose your own complimentary services. Select two drinks from the menu, freshen up with two free suit pressings or dine at any of our dining venues with a US\$15 credit voucher with our compliments.

## **Emerald-Exclusive Extras:**

- **Putting You First**

We know your time is precious. As a valued Emerald iPrestige Rewards member, you enjoy priority check-in and check-out.

- **Room Upgrade\***

Prefer a bigger room? City view? With Emerald status, you're entitled to an automatic upgrade to a higher room category.

- **Suite Success\***

When you book a stay in one of our suites and a higher category is available, Emerald iPrestige Rewards members are entitled to an automatic upgrade.

- **Personal Planner**

Understanding your personal needs, our well-informed staff will tailor a personal itinerary and suggest local events for you to consider.

- **Toiletries of Choice**

Pamper yourself with a selection of branded toiletries and exclusive bathroom amenities, available exclusively for our Emerald members.

\*Subject to availability

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